



## Wokingham Special Educational Needs and Disabilities Information, Advice and Support Service

Does your child have special educational needs and/or  
disabilities?

Are you worried about their progress at school?

***We provide free, confidential and impartial information, advice and support relating to all aspects of SEN and Disabilities, including Health, Social Care, and Personal Budgets.***

**We can support you in many different ways:**

By phone - Email - Face to face - Attending meetings

- Providing training sessions for parents

## How can we help?

- Discuss your concerns and explore the options
- Help you to express your views to others
- Build good relationships with professionals
- Support you in meetings with education, health and social care professionals
- Help you to understand and write reports and letters
- Support with the Statutory Assessment process for an Education, Health and Care Plan (EHCP)
- Support with annual reviews
- Signpost to other organisations and support groups
- Promote disagreement resolution where communication is breaking down
- Explain the right of appeal through the SEND Tribunal system
- Help if your child/young person is at risk of, or has been excluded from school

## We aim to

**Encourage** everyone to work together to get the best possible outcomes for every child or young person with Special Educational Needs and Disabilities.

**Empower** children and young people and their parents or carers, to play an active role in decisions about them/their children.

**Inform** by providing high quality information, advice and support to enable parents, carers, children and young people to make informed choices for their child or themselves.

## Our service is

**Confidential:** we don't share your information unless you tell us we can. The only exception is if we have a safeguarding concern.

**Impartial:** we don't recommend what you should do but give you the information you need to make your decision. Our information, advice and support is based in the law. We provide unbiased information about local policies and practice.

## We also support children and young people

Children and young people can also access our service. We will often work with parents and children/young people together. Young people can request confidential support independently of their parents or carers if they wish.

## Who we support

- Children and young people up to the age of 25 with special educational needs and disabilities.
- Parents of children and young people up to the age of 25 with special educational needs and disabilities.

We can support you from when you first have concerns that your child may have SEND through to requesting and maintaining an Education, Health and Care Plan.

***‘SENDIASS were really supportive throughout and there was a candid honesty and transparency about the advice and what we could and could not expect.’***

**HELPLINE: 0118 908 8233**  
**Wokingham SENDIASS**  
**Wokingham Youth Centre**  
**35 Reading Road**  
**Wokingham**  
**RG41 1EG**

E-mail: [Sendiass@wokingham.gov.uk](mailto:Sendiass@wokingham.gov.uk)

Website: [www.sendiasswokingham.org.uk](http://www.sendiasswokingham.org.uk)

